

Jackie Jiang

Product designer shaping how people monitor, trust, and control AI workflows. I specialize in data-rich interfaces at early-stage startups, bridging design and engineering to ship fast.

Zingage Founding Designer → Head of Product 2025

- Designed and launched AI scheduling agents from 0→1; onboarded 65 home-care agencies, driving \$1.5M+ ARR
- Built cross-functional team of 5 spanning product, ops, and customer success

Tennr Founding Designer 2024 - 2025

- Designed the Eligibility & Benefits Check product — data-heavy workflows translating complex insurance logic into clear, actionable UI. Enabled \$2.5M revenue
- Designed the marketing website in 2 weeks (pre-rebrand)

Mural Founding Designer 2023–2024

- Designed 0→1 payments product; first 38 customers, \$10M+ processed in 10 months
- Owned design system and shipped website in 1 week — muralpay.com

Kong Product Designer → Product Manager 2022–2023

- Led design across platform teams (Runtime Manager, Dev Portal, API auth) — 8 features shipped in 7 months
- Owned and scaled the design system as a product initiative

Attentive Strategic Designer → Design Manager 2020–2021

- Joined Series C; promoted to Design Manager within 3 months. Mentored 5 designers, 3 promoted to lead/senior
 - Designed API token management product for the integrations platform
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Pratt Institute — MS Design

Mount Holyoke College — BA Economics & Art
